

## Welcome to Keystone!

If you are reading this brochure then you must need care for someone important to you. Keystone cares for clients in the comfort of their own homes – wherever that may be. Each client has their own unique story and unique set of care needs. Please contact us anytime to discuss care options. We are here to help you!

*Sue Sullivan* ~ Owner/Director

### ABOUT THE OWNER

Sue Sullivan, is the owner and director of Keystone Homecare & Private Duty Nurses.



She spent her early career with several local homecare agencies focusing on nurse and staff recruiting. As Sue became more involved with the issues surrounding home care she knew she could make a difference and realized the best way to do that was to open her own business.

In 2002, Keystone Homecare opened its doors in Natick and as the business grew, opened an office in Stow where they continue to be known as the premier Homecare & Private Duty Nursing Agency in MetroWest and Central Massachusetts, offering affordable solutions with a dedicated team of health care professionals.

*“Arranging for the right caregiver for someone who is frail or comprised is critical to their continued independence.”*

~ SUE SULLIVAN

Keystone Homecare provides services to the following towns and surrounding areas:

- Acton
- Bedford
- Bolton
- Boston
- Boxborough
- Carlisle
- Clinton
- Concord
- Dover
- Framingham
- Harvard
- Hudson
- Lexington
- Lincoln
- Marlborough
- Maynard
- Natick
- Needham
- Newton
- Northborough
- Sherborn
- Shrewsbury
- Southborough
- Stow
- Sudbury
- Waltham
- Wayland
- Wellesley
- Westborough
- Weston
- Worcester

## Keystone HOMECARE & PRIVATE DUTY NURSES

### OFFICE LOCATIONS

Natick, MA • Tel: 508-655-9000

Stow, MA • Tel: 978-897-9000

Toll Free: 1-866-352-9900

[www.keystonehomecare.com](http://www.keystonehomecare.com)



Keystone is a member of the Home Care Alliance of Massachusetts and the Private Duty Homecare Association.

# Keystone HOMECARE & PRIVATE DUTY NURSES



Serving MetroWest  
and Central MA

- NURSES
- HOME HEALTH AIDES
- CNA's
- COMPANIONS



Support Services & Caregiving  
in the Comfort of Your Home

[www.keystonehomecare.com](http://www.keystonehomecare.com)

# Our Services

## HEMOCARE

Sometimes you may need help with your loved ones. Keystone provides Home Health Aides who are trained and certified to care for individuals in their own environment, ensuring their safety while maintaining their independence.

*Keystone homecare services provide:*

- Certified Home Health Aides
- Personal companions
- Escorts to appointments, shopping assistance
- Assistance with reading and writing
- Light housework
- Planning/cooking meals
- Medication reminders
- Family support services
- Live-in and live-out services
- Temporary or long-term care assistance
- Private Nurses



*"I really appreciated all that you and your staff did for my mother over the years and the guidance that you provided to me along the way."*

~ GREG B.

## PRIVATE DUTY NURSES

In order to give your loved ones exceptional private nursing care Keystone employs Licensed Registered Nurses who display exceptional competence coupled with an unyielding commitment to compassion.

*Keystone's private duty nurses provide:*

- Medication management
- Wellness visits
- Wound care
- Hospice care
- Post surgical care

## HOSPICE CARE

Hospice care is compassionate end of life care delivered by professionals who specialize in this service. Our client's dignity, comfort and consideration is foremost in our minds. We care, understand, and support our client through this difficult time.

*Keystone's hospice caregivers provide:*

- Palliative care
- Medication management
- Family support



Toll Free 1-866-352-9900  
[www.keystonehomecare.com](http://www.keystonehomecare.com)

# Our Staff

Every member of Keystone's staff is subject to the strictest standards of professional competency. We carefully screen only those individuals who exhibit the spirit and attitude necessary to effectively help our clients. Each caregiver undergoes the following process prior to working for Keystone:

- Detailed interview and orientation process
- Criminal Background Investigation (CORI)
- License/Certification verification
- Background screening of strong work and personal reference checks
- Fully bonded and insured with professional liability coverage
- Competency testing



Keystone is registered with the State of Massachusetts for the temporary placement of nurses and other nursing personnel and Home Health Aides, Reg #TV1M. Keystone is also registered with the state of Massachusetts as an employment agency that employs domestic help.